



Support



Tool relocation

We are here to help when you need to relocate your tool and be back in production again as quick as possible. We can assist you in the planning, the relocation itself and the setup of the tool.

| <p>Your need</p> | <p>Tool relocation is a complex process not only about transport from A to B. It's about making sure nothing gets damaged or lost, the correct decommissioning and re-installation of the equipment and functional test. Our goal is to minimize the time your tool is out of production.</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| <p>Our service</p> | <p>Using our many years practical experience of tool relocations we can give you optimal support in preparation as well execution of a tool relocation process.</p> <p>Planning</p> <ul style="list-style-type: none"> ▪ Pre-checks on and off site: conditions, organization, logistics ▪ Taking an initial "fingerprint" of the system including performance data collection as a baseline reference ▪ Planning the deinstallation and reinstallation processes ▪ Full Health Check strongly recommended <p>Execution</p> <ul style="list-style-type: none"> ▪ Decommission of the equipment ▪ Re-Installation of the equipment ▪ Functional test and handover to production ▪ "Docking" (support for smooth integration of the Evatec tool within your overall production line) <p>You can engage us for single tasks or full packages.</p> <table border="1" data-bbox="456 1491 1461 1827"> <thead> <tr> <th></th> <th>light</th> <th>standard</th> <th>full</th> </tr> </thead> <tbody> <tr> <td>Planning / Preparation of the tool relocation</td> <td>X</td> <td>X</td> <td>X</td> </tr> <tr> <td>Pre-checks on and off site / fingerprint</td> <td>X</td> <td>X</td> <td>X</td> </tr> <tr> <td>Health Check</td> <td></td> <td>X</td> <td>X</td> </tr> <tr> <td>Baseline data collection</td> <td>X</td> <td>X</td> <td>X</td> </tr> <tr> <td>Decommission of the equipment / dismantle</td> <td>X</td> <td>X</td> <td>X</td> </tr> <tr> <td>Organization of transportation</td> <td></td> <td></td> <td>X</td> </tr> <tr> <td>Re-installation / HW-commissioning</td> <td>X</td> <td>X</td> <td>X</td> </tr> <tr> <td>Start up</td> <td>X</td> <td>X</td> <td>X</td> </tr> <tr> <td>Functional test and handover to production</td> <td></td> <td>X</td> <td>X</td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> | | light | standard | full | Planning / Preparation of the tool relocation | X | X | X | Pre-checks on and off site / fingerprint | X | X | X | Health Check | | X | X | Baseline data collection | X | X | X | Decommission of the equipment / dismantle | X | X | X | Organization of transportation | | | X | Re-installation / HW-commissioning | X | X | X | Start up | X | X | X | Functional test and handover to production | | X | X | | | | |
| | light | standard | full | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Planning / Preparation of the tool relocation | X | X | X | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Pre-checks on and off site / fingerprint | X | X | X | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Health Check | | X | X | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Baseline data collection | X | X | X | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Decommission of the equipment / dismantle | X | X | X | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Organization of transportation | | | X | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Re-installation / HW-commissioning | X | X | X | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Start up | X | X | X | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Functional test and handover to production | | X | X | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| <p>Your benefit</p> | <p>You can free up your internal resources for other tasks. You can be sure that your tool(s) will be working properly again after the relocation has been completed.</p> <ul style="list-style-type: none"> ▪ In case of unexpected issues during the relocation (e.g damage caused during transport) you will have our professionals with you to guarantee a quicker resolution ▪ Your tools are safe in our hands. Our Customer Service department and engineers have many year experience of managing relocation projects ▪ Standard reference data you hold about your tool(s) will be checked, compared with baseline (old vs. new location) and updated in our systems ▪ Your internal manpower needed is limited to managing movement of the tool to its new location and reconnection of service facilities ▪ Our engineers will advise you on any options retrofit / upgrade to address obsolescence or tool performance upgrade they identify during reinstallation <p>Please note:</p> <ul style="list-style-type: none"> ▪ Any additional parts required to support reinstallation after relocation will be billable ▪ Responsibility for transfer and repositioning of the system within a site, or for packing shipping, insurance and unloading at any new location if relevant remains the responsibility of the customer ▪ Responsibility for reconnection of services after the relocation remains the responsibility of the customer ▪ We strongly recommend performing a full Health Check before relocating the tool. In case you wish to address any obsolescence / possible tool upgrades these could then be implemented more costs effectively and avoid additional downtime. |
| <p>Want to know more?</p> | <p>We offer Tool Relocation as a stand-alone service or together in a bundle with other services of your choice including Health Check. Send an e mail to our global service office at cs.global@evatecnet.com or contact your local sales and service office at https://evatecnet.com/about-us/sales-service/</p> |